

ELECTRICITY

Our ability to provide you with all the resources you need to operate your concession means that we need to have the information before you arrive to set up. If the information we receive is not correct, it will delay getting you set up, it might mean that we can't provide you with what you need, or it might mean additional fees in order to get you started.

- Do you need 110 Volts or 220 Volts of electrical power? We must know this prior to your arrival to the festival. The maximum voltage available on the Virginia Beach oceanfront is 208 Volts, AC. If your equipment is rated at more than 220 Volts, it will not run to specifications (this may have an impact on refrigerators, etc.) Please check your requirements carefully.
- **WE NO LONGER HAVE THE CAPACITY TO "HARDWIRE " A CONCESSION OPERATION.** All operations must have a plug to their connection cable.
- Your equipment has all of the information necessary to have things ready for you. Please review the Underwriter's Laboratory plate (required on all electrical appliances in the U.S.), the documentation that came with the equipment, and your records from previous festivals. You'll be able to find the data we need to have.
- On the Vendor and Sponsor Information Form, you will need to know the amperage of your equipment, and the type of plug (Three prong? Grounded? Round pin? Flag pin?). If it is 220 Volts or in doubt, please take and provide a clear photograph of the plug to include with your forms.

Food concessions on the Virginia Beach Boardwalk sometimes require 220 volt electrical power for their equipment. Freezers, grills, and other food service equipment sometimes operate with this voltage rather than the more standard household 110 volts. The City of Virginia Beach can provide this service, but in order to do so effectively, there are things that they need to know from you in advance. At the same time, there are things that you, as the food concessionaire, need to know as well:

- Vendors must provide a minimum of 100 foot, 3-wire grounded cord acceptable for exterior use.
- All 110V 15 and 20 amp receptacles provided by City of Virginia Beach are GFCI protected. All equipment must be GFCI compliant. It is strongly suggested that you test all equipment before arriving on-site. Faulty equipment will NOT be permitted for use. City does not assume responsibility for faulty equipment.

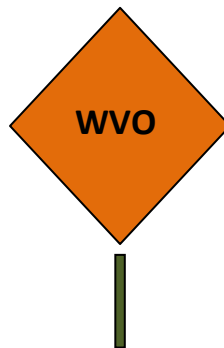
- Certain environmental conditions may impact the function of electrical services provided by City of Virginia Beach. All equipment and cords must be rated for outdoor and wet use to help minimize disruptions in service.
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WATER

- Water will be available for those that request it on the Vendor and Sponsor Information Form.
 - Vendor/sponsor must provide a minimum of 100', food grade water hose and nozzle
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TRASH

- Put all garbage in Contractor-Grade, 3MM-thick garbage bags. Do not use the light-weight ones, as they will split.
- Hold all of your garbage, cardboard boxes, etc at your location until the end of the day, each day. (11:00PM on Friday, 11:00PM on Saturday, and 6:00PM on Sunday)
- At that time, ensure all cardboard boxes are cut along the seams and folded flat.
DO NOT CRUSH THE BOXES - FOLD THEM.
- Take cardboard boxes and bags of garbage to the designated location on the Boardwalk closest to your operation. Please stack them neatly. That location will be identified by a bright orange diamond mounted on a green fence pole:



WASTE VEGETABLE OIL

Cooking Oils must be discarded in the 55 Gallon containers for Waste Vegetable Oil are marked with Orange Diamond WVO Signs in the landscaping on 13th, 17th, 23rd and 31st Streets.

Do not leave your 5 Gallon containers of oil there. If the 55 Gallon container is full, please take your WVO to the other nearest location and notify Neptune Festival personnel to have the container emptied.

Felt roofing paper is required to be used as a ground cover under the entire food tented operation to assist in the reduction of staining the boardwalk. Although there is bound to be some oil/grease staining on the boardwalk, minimizing it will help us all.

GREY WATER / WASTE WATER

Large Grey or Black Waste Water Bins are located on the beach at 11th, 13th, 17th, 23rd, 26th & 31st Streets. Please only empty grey or waste water in these containers.

CLEANLINESS

The Virginia Beach Neptune Festival is proud to offer high-class, appealing concessions to our visitors. While we certainly hope the Festival is a successful venture for you, our first responsibility is to our visitors.

ALL CONCESSIONS WILL BE REVIEWED BY NEPTUNE FESTIVAL PERSONNEL PRIOR TO OPENING.

If there are any questions with appearance of an operation, the concessionaire will be directed to address them prior to be approved for operation. If, in the view of the Festival, the site appearance is not appropriate, you may be directed to closed your operation and leave the Boardwalk. In that case, all fees will be forfeited. Please ensure your operation is at its very best.

Open air events always present a number of challenges, and clean up afterward is certainly one of them. We all want to return the Boardwalk to the city as clean (*or cleaner!*) than we found it, and that involves more effort as time goes on.

We appreciate everyone's effort in maintaining the cleanliness of the Virginia Beach Oceanfront, and we are asking for your continued cooperation as we plan the 2019 Festival.

Here are some of the areas that we have found to be ongoing concerns, especially in the post-Festival efforts:

- WASTE GREASE AND COOKING OIL - must be discarded in the containers in which it came, in the receptacle provided, or by the concessionaire
- OIL/GREASE STAINS ON THE BOARDWALK must be avoided and/or cleaned
- CARDBOARD - Break down boxes and lie them flat for pick up. Do not crush the boxes
- ROOFING PAPER - After the event, please roll, fold the roofing paper into as small a shape as you can.
- BREAD TRAYS - Please remove ALL bread trays when you leave. This has been a recurring problem for several years.

Moving forward, the Neptune Festival will continue to review each concession space after the festival. If it is determined that the condition of the site has been left sub-par, and that all that could be done to leave a clean space was not completed - a cleaning fee will be sent to the concessionaire and the opportunity to vend at future festivals revoked.